

TERMS AND CONDITIONS IDS LOGISTIK GMBH

We exclusively work on the basis of the German Freight Forwarders' Standard Terms and Conditions 2017 (ADSp 2017).

In clause 23 the ADSp 2017 deviates from the statutory liability limitation in section 431 German Commercial Code (HGB) by limiting the liability for multimodal transportation with the involvement of sea carriage and an unknown damage location to 2 SDR/kg and, for the rest, the customary liability limitation of 8.33 SDR/kg additionally to Euro 1.25 million per damage claim and EUR 2.5 million per damage event, but not less than 2 SDR/kg. You can download the ADSp 2017 from our website www.ids-logistik.de.

In addition, the following terms apply:

SCOPE OF SERVICE

IDS ONE DAY

The organisation of transportation of shipments usually within 24 hours during the working days Monday to Friday 8:00 a.m. to 4:00 p.m., i.e. pick-up on day "A" and delivery on day "B", within Germany. See overview below for approved dimensions and weights.

IDS EXPRESS 8/10/12/16

The organisation of transportation of shipments with express guarantee, i.e. delivery guaranteed on the next working day (Monday to Friday) by 8:00 a.m. / 10:00 a.m. / 12:00 p.m. / 4:00 p.m. See overview below for approved dimensions and weights.

IDS FIX

The organisation of transportation of shipments and delivery, usually on a specific day. Earliest 2, at the latest 3 days after pick-up, i.e. pick-up on day "A" and delivery on day "C" or "D", during the working days Monday to Friday 8:00 a.m. to 4:00 p.m. See overview below for approved dimensions and weights.

IDS HIGH VALUE

The organisation of transportation of shipments within special high-security processing. The combination of IDS HIGH VALUE with IDS EXPRESS 8 and 10 is not possible. See overview below for approved dimensions and weights.

IDS BELOG

The organisation of collection and transportation of shipments usually within 24 hours during working days Monday to Friday 8:00 a.m. to 4:00 p.m., i.e. pick-up on day “A” and delivery on day “B”, within Germany if the order is placed by 12:00 p.m. on day A. See overview below for approved dimensions and weights.

IDS B2C

The organisation of transportation of shipments as part of a special private-recipient service. The lead time usually is 1 to 2 working days during the working days Monday to Friday. A pallet exchange service for B2C shipments is not possible. See overview below for approved dimensions and weights.

IDS EUROPE

The organisation of transportation within the following regular lead times:

- up to 400 km : 1 Day
- up to 700 km : 2 Days
- up to 1.100 km : 3 Days
- from 1.100 km : 4 Days

Shorter lead times are possible from certain regions in Germany. See overview below for approved dimensions and weights.

APPROVED SHIPMENTS DIMENSIONS AND WEIGHTS

The following table provides an overview of the maximum permitted shipment dimensions for each product.

Product	Package			Shipment	
	Length	Width	Hight	Weight	Other
IDS ONE DAY	< 6,00 m	< 2,40 m	< 2,40 m	< 3.000 kg	
IDS EXPRESS 8	< 5,00 m	< 2,20 m	< 2,00 m	< 3.000 kg	
IDS EXPRESS 10	< 5,00 m	< 2,20 m	< 2,00 m	< 3.000 kg	
IDS EXPRESS 12	< 5,00 m	< 2,20 m	< 2,20 m	< 3.000 kg	
IDS EXPRESS 16	< 5,00 m	< 2,20 m	< 2,20 m	< 3.000 kg	
IDS FIX	< 6,00 m	< 2,40 m	< 2,40 m	< 3.000 kg	
IDS HIGH VALUE	< 6,00 m	< 2,40 m	< 2,40 m	< 3.000 kg	
IDS BELOG	< 6,00 m	< 2,40 m	< 2,40 m	< 3.000 kg	
IDS EUROPE	< 4,00 m	< 2,20 m	< 2,20 m	< 3.000 kg	< 1.500 kg per Colli

EXCLUSIONS

Generally excluded from transportation are weapons and ammunition according to the Weapons Act or War Weapons Control Act, live animals and perishable goods, shipments exceeding 2.40 m in height and shipments exceeding 6.00 m in length, as well as dangerous goods and types of packaging that are subject to special dangerous goods regulations during transportation (including classes 1 and 7).

However, hazardous goods which belong to class 1.4, compatibility group S, will be delivered within standard lead times, excluding substances and materials which are subject to further regulations (e. g. Weapons Act, War Weapons Control Act, Explosives Act and others).

B2C shipments are excluded from pallet exchange.

The following are exempt from lead times statements:

- Cash on Delivery
- Neutral orders
- Shipments with delivery-time-notification or self-pick-up
- Island freights
- Custom goods

REQUIREMENTS

The offered services are subject to the following requirements:

- orderly traffic conditions
- provision of shipment at agreed pick up time
- transportation approved packaging
- IDS HIGH VALUE: packaging which is secured against manipulation especially in the case of individual units which are combined into one packaging unit (i. e. access to the content of the shipment is impossible without causing visible marks). IDS is not required to inform customers about insufficient packaging.
- Correct sender, address, and labelling on all packages
- Correct forwarding order, if necessary export- and customs-documents
- Recipients willingness to accept shipments from Monday to Friday, 8 a.m. to 4 p.m. (does not apply to IDS B2C)
- Pick up orders: Willingness to provide shipments for pick up from Monday to Friday, 8 a.m. to 4 p.m.
- Delivery conditions for the Hamburg free port have been met

ADDITIONAL REQUIREMENTS FOR IDS EXPRESS 8/10/12/16, IDS FIX AND IDS HIGH VALUE

- Announcement of shipment via phone or e-mail/fax (does not apply to IDS FIX)
- Marking of packages with special IDS EXPRESS 8/10/12/16-, IDS FIX- or IDS HIGH VALUE-labels

POSTAGE / FORWARDING COSTS

In the case of „frei“- and „frei Haus“-postage (carriage-free delivery), the consignor will be charged for the forwarding costs, in the case of “unfrei“-shipments (carriage forward) the recipient will be charged for the forwarding costs.

If the recipient does not pay the forwarding-costs for “unfrei“-shipments (carriage forward), we are not required to press charges against the recipient. The client will be held liable for all costs and fees, regardless of postage.

ADDITIONAL SERVICES

1. **Surcharge for IDS EXPRESS 8/10/12/16, IDS FIX, and HIGH VALUE according to agreement**
2. **The following additional services will be charged in accordance with agreement:**
 - a) Cash on delivery surcharge
 - b) Notification fee
 - c) Self-pick-up surcharge
 - d) Warehouse-fee for goods of normal scale
 - e) Invoice for recipients who are not willing to pay immediately
 - f) Belated orders from consignor (i. e. change of postage) and instructions from recipient
 - g) Procurement of proof of delivery
 - h) Pallet exchange fee for
 - standardized **flat pallets**
 - standardized **box pallets**
 - i) Dangerous goods surcharge
 - j) Weighing and measuring of bulky goods, by time and expenses
 - k) Waiting times of more than half an hour

As of 31st December, 2020.