

TERMS AND CONDITIONS IDS LOGISTIK GMBH

We exclusively work on the basis of the German Freight Forwarders' Standard Terms and Conditions 2017 (ADSp 2017).

In clause 23 the ADSp 2017 deviates from the statutory liability limitation in section 431 German Commercial Code (HGB) by limiting the liability for multimodal transportation with the involvement of sea carriage and an unknown damage location to 2 SDR/kg and, for the rest, the customary liability limitation of 8.33 SDR/kg additionally to Euro 1.25 million per damage claim and EUR 2.5 million per damage event, but not less than 2 SDR/kg.

In addition, the following terms apply:

SCOPE OF SERVICE

IDS ONE DAY

The organisation of transportation of shipments with up to 3.000 kg usually within 24 hours during the working days Monday to Friday, i.e. pick up on day "A" and delivery on day "B".

IDS EXPRESS 8/10/12

The organisation of transportation of shipments with up to 3.000 kg with express guarantee, i.e. guaranteed delivery on the next working day (Monday to Friday) **by 8 a.m. / 10 a.m. / 12 p.m. / 4 p.m.**

IDS EXPRESS 16

The organisation of transportation of shipments with up to 3.000 kg with delivery guarantee, i.e. pick up on day "A" and guaranteed delivery on day "B", or, if desired, on day "C" or "D", during the working days Monday to Friday.

IDS FIX

The organisation of transportation of shipments with up to 3.000 kg and delivery usually on a specific day, earliest 2 days, latest 3 days after pick up, i.e. pick up on day "A" and delivery on day "C" or "D", during the working days Monday to Friday.

IDS HIGH VALUE

The organisation of transportation of shipments with up to 3.000 kg and special high-security-processing. A combination of IDS HIGH VALUE with IDS EXPRESS 8 a.m. and 10 a.m. is not possible.

IDS B2C

The organization of transportation of shipments with up to 3.000 kg with special private-recipient services. Transportation usually takes up to 2 working days with IDS B2C. Pallet exchange is not offered for B2C shipments.

IDS EUROPE

The organization of transportation of shipments with up to 3.000 kg per shipment, up to 1.500 kg per colli, max. height 2,20 m, max. width 2,40 m, max. length 4,00 m within the following standard lead times:

Standard lead times IDS EUROPE from Germany into European centres of trade and commerce:

- up to 400 km : 1 Day
- up to 700 km : max. 2 Days
- up to 1.100 km : max. 3 Days
- from 1.100 km : 4 Days

Shorter lead times are possible from specific regions within Germany.

EXCLUSIONS

Generally excluded from transportation are weapons and ammunition in accordance with the Weapons Act or War Weapons Control Act, live animals and perishable goods, shipments which exceed 2,40 m in height, and shipments which exceed 6 m in length, as well as hazardous goods and packaging, which are subject to specific hazardous-materials-regulations while being transported (class 1 and 7 among others).

However, hazardous goods which belong to class 1.4, compatibility group S, will be delivered within standard transportation time, excluding substances and materials which are subject to further regulations (e. g. Weapons Act, War Weapons Control Act, Explosives Act and others).

B2C shipments are excluded from pallet exchange.

REQUIREMENTS

The offered services are subject to the following requirements:

- orderly traffic conditions
- provision of shipment at agreed pick up time
- transportation approved packaging
- IDS HIGH VALUE: packaging which is secured against manipulation (i. e. access to the content of the shipment is impossible without causing visible marks). IDS is not required to inform customers about insufficient packaging.
- Correct sender, address, and labelling on all packages
- Correct forwarding order, if necessary export- and customs-documents
- Recipients willingness to accept shipments from Monday to Friday, 8 a.m. to 4 p.m. (does not apply to IDS B2C)
- Pick up orders: Willingness to provide shipments for pick up from Monday to Friday, 8 a.m. to 4 p.m.

ADDITIONAL REQUIREMENTS FOR IDS EXPRESS 8/10/12/16, IDS FIX AND IDS HIGH VALUE

- Announcement of shipment via phone or e-mail/fax (does not apply to IDS FIX)
- Marking of packages with special IDS EXPRESS 8/10/12/16-, IDS FIX- or IDS HIGH VALUE-labels
- Maximum measurements for individual packages: 2,00 m height, 5,00 m length, and 2,20 m width

EXCEEDING TRANSPORTATION TIME FOR IDS EXPRESS 8/10/12/16

If the shipment is not delivered on time – while the requirements mentioned above are met, the amount of forwarding costs will be based on the actual service provided.

EXCEPTIONS:

The following are exempt from stated lead times:

- Cash on Delivery
- Neutral orders
- Shipments with delivery-time-notification or self-pick-up
- Island freights
- Custom goods

POSTAGE / FORWARDING COSTS

In the case of „frei“- and „frei Haus“-postage (carriage-free delivery), the consignor will be charged for the forwarding costs.

If the recipient does not pay the forwarding-costs for “unfrei“-shipments (carriage forward), we are not required to press charges against the recipient. The client will be held liable for all costs and fees, regardless of postage.

ADDITIONAL SERVICES

1. **Surcharge for IDS EXPRESS 8/10/12/16, IDS FIX, and HIGH VALUE according to agreement**
2. **The following additional services will be charged in accordance with agreement:**
 - a) Cash on delivery surcharge
 - b) Notification fee
 - c) Self-pick-up surcharge
 - d) Warehouse-fee for goods of normal scale
 - e) Invoice for recipients who are not willing to pay immediately
 - f) Belated orders from consignor (i. e. change of postage) and instructions from recipient
 - g) Procurement of proof of delivery
 - h) Pallet exchange fee for
 - standardized **flat pallets**
 - standardized **box pallets**
 - i) Hazardous goods surcharge
 - j) Weighing and measuring of bulky goods, by time and expenses
 - k) Waiting times of more than half an hour